

Indoor environmental quality evaluation in a hot and arid climate: a case study of a higher education office building

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Abstract. Indoor Environment Quality (IEQ) refers to the overall environmental quality within a building, especially as it relates to the health and comfort of the building's occupants. It includes several factors such as lighting levels and indoor air quality (IAQ). As humans spend a significant amount of time indoors; particularly at the workplace for up to 12 hours a day, the IEQ of the office greatly affects one's overall well-being, health with striking effects on productivity. As for IAQ, in severe cases, high levels of carbon dioxide (CO₂), particulate matter (PM), and humidity may cause headache, allergy, and asthma. A higher education (HE) office building located in United Arab Emirates University (UAEU) campus has been taken as a case study. Situated in the UAE, this is characterized by an extremely hot-arid climate. The HE building has been monitored using a set of advanced sensor devices to record indoor environmental data such as the measurements of temperature, relative humidity, lux level, particulate matter 2.5/10(PM 2.5/ 10), carbon dioxide (CO₂), and total volatile organic compounds (TVOCs). Results of this paper aim to use the onsite numerical assessment and future POE assessment to verify the building's performance and discover where the operational gaps are. Better facility management strategies will be suggested to enhance the indoor environmental quality (IEQ) as well as more findings will be discussed in this paper.

1 Introduction

Climate change is the leading twenty-first century global issue. It has been increasingly discussed not as a debate of the scientific phenomenon or impacting evermore, but in terms of measurements to be taken to reduce its sincere projections and provide solutions for the consequences we are facing [1]. Through the ongoing study of climatic trends, rising extremity of weather events, along with depletion of the ozone layer, scientists are anticipating a large set of negative effects on natural and human systems [2]. A number of detected elements are causing a level of concern as their exposure is projected to increase with the escalating climatic conditions. These include overall heat, ultraviolet penetration, an increase of biological materials such as pollen, mold and infectious agents, and air pollutants, especially ozone and particulate matter [1].

To avoid these irregularities in the outdoor environment, people tend to spend most of their day – irrespective of office work - indoors. In the United States people spend approximately 90% of their time in the indoor environment [3]. This emphasizes the importance of the indoor environment quality (IEQ) within buildings. Moreover, IEQ has a set of direct and indirect effects not only on the health and wellbeing of people inside the building but also the productivity levels especially in the office or workplace. Research shows that achieving favourable indoor climate conditions in the workplace

can reduce employee absenteeism, reduce staff turnover, and increase occupant's productivity and satisfaction [4].

This paper is organized into four main sections. The first section is a literature review of IEQ and its relationship to health and well-being. Along with subsections on the different factors and thresholds of its parameters. This is followed by a section to describe the methodology of the study and the IEQ assessment. Using a case study of an office building on UAE campus physical monitoring devices and parameters were elaborated and used accordingly. The fourth section will present the results of each along with a discussion of monitoring results. A conclusion of this study will be presented in the last section.

2 Literature review

2.1 IEQ effects at the workplace

Since the early 2000's, studies show that the IEQ is directly affected by environmental conditions outside the building [5]. Currently outdoor conditions have an alarmingly increasing concentration of several harmful pollutants due to global and climate change. Several pollutants were found to enter the indoor environment such as NO_x, SO₂, O₃, CO, volatile and semi-volatile organic compounds (VOCs), PM, and microorganisms [6]. These contaminants provide several health effects on humans that vary in severity with their toxicity,

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concentration and exposure time. However, one of the most popular effect is known as the sick building syndrome (SBS). SBS appears when people experience a series of uncomfortable health related symptoms. These symptoms may include eye, nose, and throat irritations, allergies, headaches, fatigue, asthma-like symptoms, and several more [7]. Although people may not know the exact cause of these syndromes, the syndrome may disappear once the affected person leaves the office or building.

Several studies at workplaces state that better IEQ decreases the sick building syndrome and increases user comfort which in turn increases individual work productivity [8]. Increasing work productivity has many economic benefits to companies, universities or schools. Green buildings have significantly higher rate of user satisfaction when it comes to IEQ as well as they allow a reduction in energy consumption [9]. Since a lot of energy is commonly used to overcool office buildings and that mostly causes discomfort to the user [10]. Focusing on the IEQ can reduce unnecessary energy cost while having positive effect on thermal comfort which in turn increases workplace productivity.

Other factors that affect the IEQ include the type of ventilation or air conditioning used in the office building and how well it is being maintained and operated [11]. For example, having a good air filtration system will help to significantly reduce the amount of particle matter (PM) or fine dust that enter the building from the outside, thus provide better air quality for the users. This stresses on the facility management methods as well as indoor user's behavioural activities.

This briefly summarizes most of the findings of the literature study of previous research related to the topic of IEQ effects. More details upon each study and its relative finding can be found in table 1.

2.2 IEQ factors

According to the indoor environment handbook, IEQ includes 4 main factors: indoor air quality (IAQ), thermal comfort, lighting quality, and acoustic quality [12]. Each is measured by a set of parameters, has several control methods, and related issues; that can be found in table 2.

Indoor air quality (IAQ) is an essential factor to assess the quality of the air within a building. Identifying and source controlling indoor pollutants can significantly decrease risks on human health and well-being. The building's ventilation system may be the most

underestimated aspect of the indoor air pollution level. Thus, the design and maintenance of such systems are vital.

Thermal comfort is a subjective evaluation of one's satisfaction with the thermal environment [13]. It can differ from the perception of one person to another according to a set of factors such as age, gender, etc. Generally, thermal comfort is the most responsible factor for human's health, well-being, and productivity. As it has a direct effect on the body's respiratory system. For example, too cold environment or highly fluctuation temperature can trigger asthma and flu symptoms.

Sustaining comfortable lighting levels is crucial in the work environment. Major lighting issues need to be avoided such as glare, flickering, reflection, inconstant distribution, and lack of integration of daylighting and artificial lighting. Focusing on these issues can create a comfortable workplace environment that can increase work productivity. Having user's controllability further increases the lighting quality of the indoor space.

To make an indoor space perform better acoustically, control strategies can be implemented to limit unwanted noise and reverberation. Simple strategies involve using absorbing material, closing sound leaks, reducing contact sound transmission, and/or applying active noise control. Long-time exposure to disturbing noises can lead to a range of health issues such as stress, poor concentration, productivity losses in the workplace, and communication difficulties.

2.3 IEQ parameter measures and thresholds

Each IEQ factor can be measured by certain parameters. IAQ can be assessed by the amounts of fine and coarse particulate matter (PM_{2.5}, PM₁₀) measured in $\mu\text{g}/\text{m}^3$, carbon dioxide (CO₂) measured in ppm, and total volatile organic compounds (TVOCs) measured in ppb. Long-time exposure with high percentages of such parameters can trigger a variety of health and well-being issues. WELL building standard and ASHREA 55 has been used to provide the maximum allowed values for each parameter; threshold values along with health effects can be found in table 2. [14] Similarly, thermal comfort can be measured by the indoor temperature in degrees Celsius and relative humidity percentage. Lighting can be measured by Lux, and acoustic quality by the sound levels in dBA.

Table 1. Literature review findings on IEQ effects at the workplace

Title of the Study	Region Studied	Study Focus	Key Findings	Year
Patients and the sick building syndrome.	America	Suggest physician approaches to identify disease in individual and group effects on patients and analyse impact of indoor environmental exposure.	Sick building syndrome can show several recognizable symptoms that include eye irritation, nose irritation, throat irritation, headache, fatigue, asthma-like symptoms, and more.	1994 [7]
Effect of outdoor air pollution on indoor air.	Finland	Measures Wintertime indoor and outdoor particle size distribution in an office building downtown Helsinki.	Proves that indoor air quality is directly influenced by outdoor air quality, as the PM2.5 and PM10 increase in both indoor and outdoor air during a dust storm event.	2001 [5]
Indoor Air Quality in the 21st Century: Search for Excellence.	-	Studies key principles for a new philosophy of excellence.	Prove better indoor air quality increases productivity and decreases sick building syndrome symptom. Individual control of the thermal environment should be provided to increase user comfort.	2000 [8]
Thermal comfort and behavioural strategies in office buildings located in a hot-arid climate.	Australia	The effects of indoor climate on thermal comfort levels and adaptive behaviour of office workers.	Shows office worker prefer adjusting the set temperature of the building to 22.21C for both seasons. As opposed to ASHRAE scale, occurred at 20.31C in winter. Further research can reduce overcooling cost with positive effect on thermal comfort and workplace productivity.	2001 [10]
Spatial mapping of occupant satisfaction and indoor environment quality in a LEED platinum campus building.	USA	POE approach with GIS-based spatial mapping method was used to analyse and visualize the survey results of building occupant satisfaction and the measured indoor environment quality.	Occupants complaints regarding thermal comfort, reporting too cold., CO2 level was also predominantly higher. Light levels in the building were found higher than preferred as artificial lighting was excessively used even when daylight was available.	2014 [17]
Measured energy use and indoor environment quality in green office buildings in China.	China	Energy consumption and indoor environment quality (IEQ) are compared in green office buildings with common ones through energy data collection, physical parameters measurement and satisfaction survey.	User satisfaction in green buildings is statistically significantly higher than those in common buildings. Especially in the field of thermal environment, IAQ, facilities and operating & maintenance.	2014 [19]
Comparative study on the indoor environment quality of green office buildings in China with a long-term field measurement and investigation.	China	This study analyses the subjective questionnaires and objective measurements of the indoor environment quality (IEQ) in green building.	Results show that the green buildings in China possess significantly higher IEQ satisfaction level than conventional buildings. This emphasises on the importance of operation management and individual control methods in the building.	2015 [9]
Perception of indoor environment quality in differently ventilated workplaces in tropical monsoon climates.	Sri Lanka	The research investigates the perception of indoor environment quality (IEQ) in differently ventilated workspaces.	Air conditioning (AC) and ductless mini split system air conditioning (MM) buildings were rated more satisfactory than naturally ventilated (NV) systems for overall comfort of indoor environment condition.	2015 [11]
Occupant productivity and office indoor environment quality.	-	Literature study.	The literature review shows both the economic and health related benefits of good IEQ. It illustrates the significance of the impact of the IEQ on occupant comfort and productivity.	2016 [4]
A review of semi-volatile organic compounds (SVOCs) in the indoor environment: occurrence in consumer products, indoor air and dust.	-	This review presents information on semi-volatile organic compounds (SVOCs) in consumer products to link the information available for chemicals in indoor air and dust with their indoor sources.	The relevance of this study was to emphasise the importance of the indoor environment quality, and human exposure risks associated with VOCs.	2018 [18]

Table 2. IEQ factors, parameters, control methods, issues, threshold, and health effects

IEQ Factors	Parameters	Control method	Issues	Parameter Measures	Threshold	Health Effects
IAQ	Pollution sources Ventilation rate and efficiency	Source control Ventilation system maintenance	Pollution Fine dust	PM2.5	15 µg/m3*	Respiratory and cardiovascular diseases including asthma, myocardial ischemia, high blood pressure and heart disease
				PM10	50 µg/m*	
				CO2	800 ppm*	Increased risk of sick building syndrome symptoms such as headache
				TVOCs	312 ppb*	Dry throat, runny nose, asthma attacks, poisoning, and cancer
Thermal Comfort	Temperature Relative humidity Air velocity User activity	Air conditioning system Building design	Adaptation Building integration Energy use	Temperature	24°C - 26°C**	Respiratory problems
				Relative Humidity	65% - 80%**	Microbial growth, skin drying, irritation of mucus membranes, and dry eyes
Lighting Quality	Luminance Reflectance Colour, temperature View, and daylight	Luminance distribution Artificial lighting and daylighting integration	Daylight relation to thermal comfort Energy use	Lux level	300 - 500 lux*	Headaches, circadian phase disruptions, breast cancer, sleep disorder, and depression
Acoustical Quality	Sound level Absorption Sound insulation Reverberation time	Acoustical control Passive noise control Active noise control	Vibrations and annoyance Long term health effects	Sound level	55 dBA*	Hypertension, stress, poor concentration, memory retention and mental arithmetic

* WELL Building standard
 ** ASHREA 55

3 Methodology

3.1 Case study building

The case study building is located in United Arab Emirates University Campus, Al-Ain, UAE. Al-Ain climate is characterized to be hot-arid desert climate featured by its long, extremely hot summers (38 °C average) and warm winters (18 °C average), with average relative humidity at 60% [15]. It is a higher education office building known as the F1 building shown in figure 1. It houses three colleges (College of Engineering, College of Science, and College of Food & Agriculture) through its three floors with an estimated number of 600 occupants that include faculty, students, researchers, and other staff. More information can be found in table 3.

Table 3. Case study building information.

Architecture	Site	P.O. BOX 15551, Al-Ain, UAE
	Use	Office, labs and lecture rooms
	Building area	7,120 m ²
	Gross floor area	21,360 m ²
Mechanical	Cooling	Campus district cooling
	Air Handling Unit	13 AHU on the roof
	Control	VAV
Electrical	Lighting	T5 floucnce lamp (office), energy efficient light bulbs in circulation
	Illumination	400-500 Lux (Offices) and 200-300 Lux (Circulation)
	Renewable	N/A






Fig. 1. Case study building plan and photos.

3.2 Physical monitoring

In order to evaluate the IEQ of the building, three devices have been used to gather data and monitor the trends for a set of environmental factors. First, the Air Mentor Pro (Model No.:8096-AP) is a smart air quality monitor that has been used to measure the PM2.5, PM10, CO2, and TVOCs concentrations in the indoor air. Secondly, the HOBO data logger has been used to measure the indoor temperature and relative humidity percentage. Lastly, PRECISION GOLD Multi-Function Environment Meter (Model N09AQ) has been used to measure the lighting and noise levels in the office building.

The air mentor and HOBO devices have been set to record IAQ and thermal comfort parameters at 15-minute intervals throughout 24 hours through the months of September to November 2019. Additionally, during set days indoor and outdoor real time data have been gathered using the air mentor at 2-3-minute intervals through the 8 working hours (from 8 a.m. to 4 p.m.) when the building was most occupied to verify results and further detect trends or flaws. The environment meter has been used to measure acoustics and lighting levels at 1 hr intervals during the working hours for 1 week. Table 4 shows the devices used in this research and the parameters for each measure.

Table 4. Devices used, parameters measured, and measuring intervals

Device	Image	Parameters Measured	Measuring Intervals
Air Mentor Pro		PM2.5 PM10 CO2 TVOCs	15 min 2-3 min
HOBO		Temperature Relative humidity	15 min
PRECISION GOLD Environment Meter		Lux level Noise level	1 hr

To be able to sufficiently analyse and compare the data, 10 air mentor devices and 21 HOBO devices have been set up strategically throughout the three floors of the F1 building. They were located mainly around open offices, reception areas; and some closed offices, meeting rooms, classrooms, and labs. Figure 2 shows roughly the placement of each device on the floor plan.

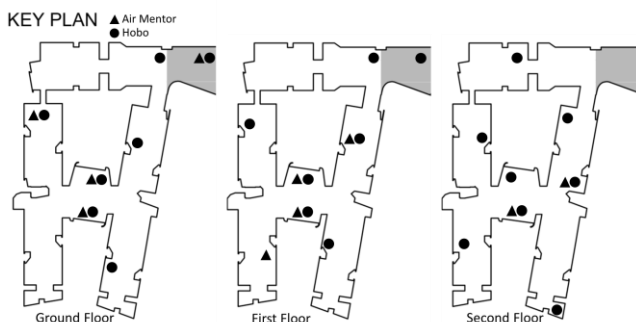


Fig. 2. Monitoring devices location in the floor plan

4 Results and discussion

4.1 IAQ

The overall indoor air quality of the office building showed no major flaws; however, some trends, facility

management issues, and interesting user behavioural concerns have been discovered. The IAQ assessment was covered with the air mentor pro to record the physical measurements of PM2.5, PM10, CO₂, and TVOCs levels in the air.

Starting off with PM2.5, results show the highest pollution levels above the threshold of 15 µg/ m³. Especially around the entrances and reception areas (labelled GF2, FF6, and SF1 in figure 3), PM2.5 levels surpass the maximum threshold for up to 18% of the day, which takes place during the working hours from around 8 a.m. to 4 p.m. This can be directly related to the fact that entrance doors are usually left open and allow for air to enter without filtering. Furthermore, it has been verified when the outdoor PM2.5 levels were measured and showed a similar surpass in threshold levels for 27% of the day. As fine particulate matter (PM2.5) is very small in size it can travel deeply into the respiratory tract, reaching the lungs, causing many serious health effects on long exposure [16]. Additionally, a frequent trend was noticed every morning around the same reception and lounge areas, PM2.5 levels would increase up to severely dangerous amounts with the highest records at 166 µg/m³. The reason for this was tracked down to a user behavioural cultural norm of the use of what is locally known as Bukhoor. Bukhoor is cultural Arabian incense or act of burning used to remove odours and perfume clothes. Recently, several researchers and studies were raising its caution and potential risk to the lungs. There is very little regulation over the material burned and this triggers serious health risks to both workplaces and homes in the UAE. Likewise, PM10 levels show a similar trend, increasing at occupied working hours. The percentage of hours above threshold is only 2%, as the larger particulate matter can be filtered more efficiently.

CO₂ levels show a very clear trend of increase during occupied hours (shown in figure 3). Although it does not pass maximum allowable amount of 800 ppm in open offices or entrances, a critical concern with the CO₂ levels was found in the common meeting rooms. CO₂ levels would reach up to 1000 ppm and even the meeting room occupants would start to show symptoms of headache and lost focus. The ventilation system of the meeting room is advised to be revised, to keep it turned on even when the AC is not in use during the winter months. TVOCs levels show no concerns as the readings are all under the maximum threshold. This was expected as the building is relatively old and has no new materials introduced to cause an increase of TVOCs.

4.2 Thermal Comfort

Recurring complaints from building occupants initiated the concern of too cold indoor conditions. Additionally, building occupants mentioned flu symptoms to be triggered when being indoors, especially in the winter months when the temperature remains cold.

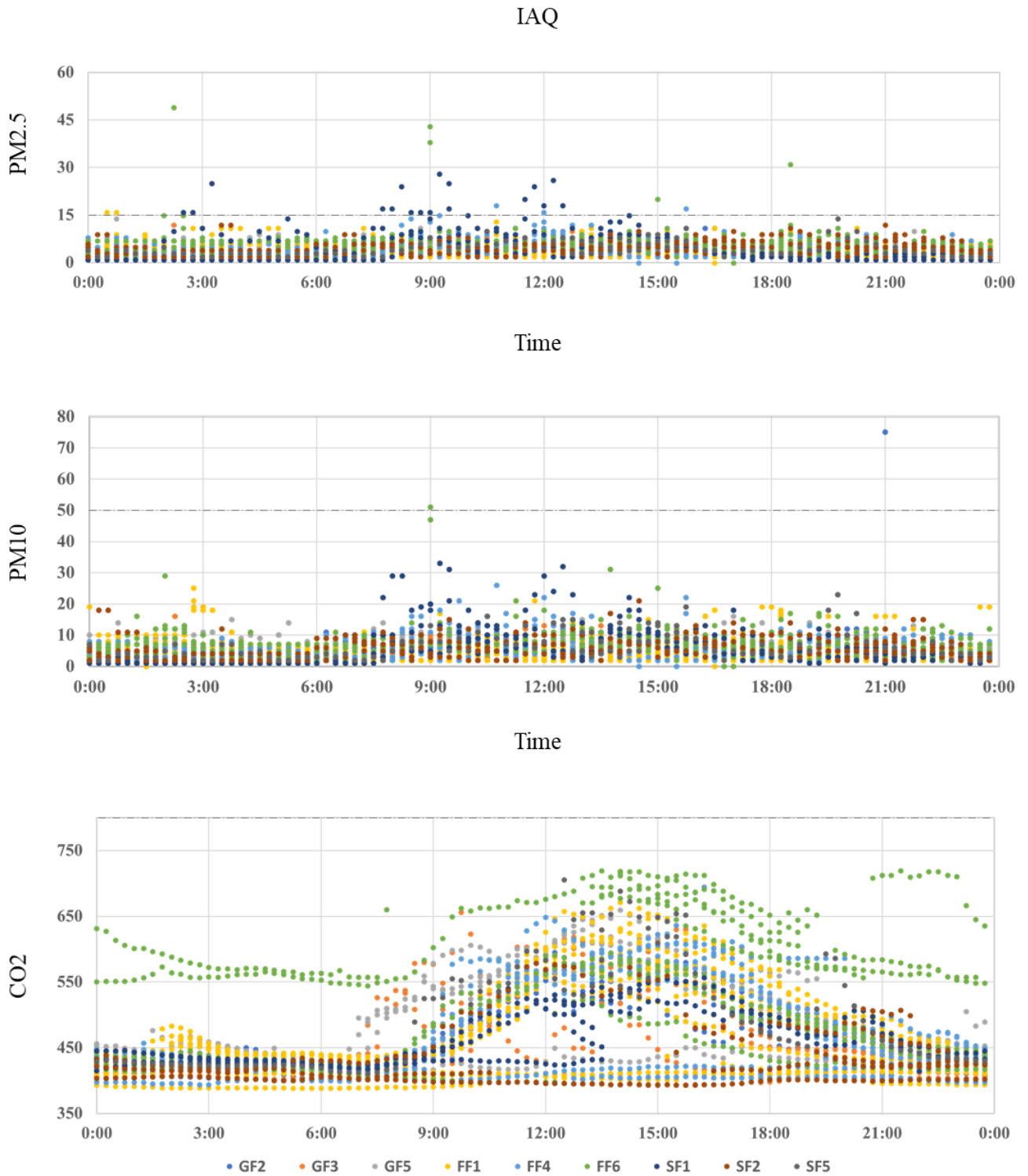


Fig. 3. IAQ monitoring 24 h. Graphs for PM_{2.5}, PM₁₀, and CO₂ levels

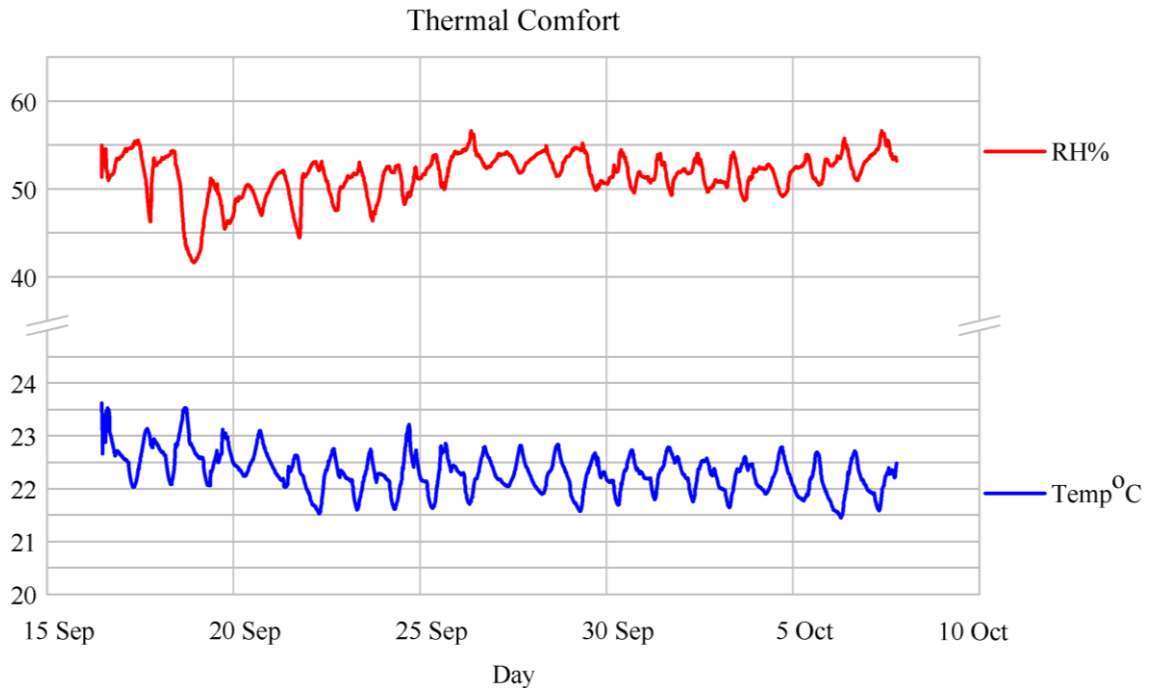


Fig. 4. Thermal comfort parameters monitoring for temperature and relative humidity

Table 5. Summary of IEQ monitoring results

IEQ Factors	Parameter Measures	Threshold	Min	Max	Average	% above/ below threshold
IAQ	PM2.5	15 $\mu\text{g}/\text{m}^3$	0	166	4.7	18%
	PM10	50 $\mu\text{g}/\text{m}^3$	0	75	5.8	2%
	CO2	800 ppm	410	720	471	0%
	TVOCs	312 ppb	97	234	142	0%
Thermal Comfort	Temperature	24°C - 26°C	19.4°C	22.9°C	21.8°C	100%
	Relative Humidity	65% - 80%	41.6	56.6	51.1%	100%
Lighting Quality	Lux level	300 - 500 lux	188 lux	807 lux	662 lux	89%
Acoustical Quality	Sound level	55 dBA	36.7 dBA	60.2 dBA	52.8 dBA	50%

After analysing the results of monitoring the indoor temperatures and relative humidity, as seen in figure 4, it clearly explains all the user complaints as both the indoor temperature and relative humidity show to be 100% below the threshold throughout the whole month of September. The average temperature being around 22°C and average relative humidity of 51% clearly both cause great discomfort to the building users. As weather is characterized to be dry and thus more focus should be placed upon the humidifying system within the building.

Although the facility manager claims to use humidifiers, no effect from them can be seen. Additionally, the set temperature of the building being 22°C is too cold per thermal comfort ASREA 55 standard and many complaints have been recorded regarding the temperature as it can't be controlled by the users. This is of great concern especially for the office workers that stay for more than 8 hours a day complaining regularly about the cold weather and the dryness. To overcome these conditions, some regular occupants brought their own mini humidifiers and blankets or jackets on their desks or chairs to feel more comfortable.

4.3 Lighting and acoustics

The lighting and acoustic levels in the building provided more concerns that can be tracked down to the facility management control as well as the building design, especially regarding the open office's location. As shown in table 5, the lighting level reach 89% above the threshold of the proposed 500 lux in open office areas with an average of 662 lux. This is because all the open offices are situated next to large windows but also usually have all the artificial light turned on. On top of increasing the lighting levels up to uncomfortable levels that may cause glare or headache, simply having more control on the number of artificial lights turned on can save a lot of the building's annual energy consumption and energy cost.

Furthermore, the noise level within the office building is relatively high, with about 50% above the threshold of 55 dBA. This is seen all around the open offices as noises from the corridors and nearby offices easily reach and get carried throughout the space. Additionally, the upper floor has very loud noises

coming from the HVAC system that have initiated a couple of user complaints and should be reviewed. Air gaps around the staircase also cause loud noise that can disturb occupant's performance and concentration.

5 Conclusion

This paper highlights the IEQ especially within office buildings. As users spend up to 90% of their days indoors the IEQ can have many effects on the health and wellbeing of the people as well as their productivity level. Long-time exposures to indoor air pollutants may cause a range of health symptoms such as asthma, myocardial ischemia, high blood pressure and even heart disease. Moreover, increased risk of sick building syndrome symptoms occurs in bad indoor environment conditions. Studying and optimizing the IEQ provide many positive effects on the user's comfort and satisfaction rates as well as companies productivity level and relative economic benefits.

The IEQ can be analysed by 4 main factors: indoor air quality (IAQ), thermal comfort, lighting quality, and acoustical quality. This study uses 3 sensor devices to monitor several parameters within a case study higher education office building in Al Ain, UAE. For the IAQ, PM2.5, PM10, CO₂, and TVOCs levels have been

monitored and key findings highlight major concerns regarding user behaviour as the entrance doors are usually kept open by occupants and present higher concentration of PM2.5 which can create great health risks such as developing respiratory and cardiovascular diseases upon long-time exposure. Another notable issue is the use of "bukhoor" that initiates smoke and increases both PM2.5 and PM10 levels. The thermal comfort conditions in the building were 100% below set thresholds. Occupants have already initiated some complaints regarding the low temperature that should be in progress. Lighting was used excessively even around daylighting options and this created a lot of glare and increased lux levels. More study should be done to optimize the use of artificial lighting with daylighting and its further effects on user satisfaction as well as energy consumption. Acoustic quality was affected since the open offices were situated along the corridors without much sound insulation. Further studies will include a more detailed post-occupancy evaluation survey to assess the current IEQ conditions and test strategies to solve the concerns discovered through this study.

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